



# **Annual Report**

Campus Police Services

University of Toronto St. George Campus

**2014**

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## ORGANIZATIONAL OVERVIEW

The Campus Police Services at the University of Toronto St. George Campus is dedicated to creating a safe, secure and equitable environment for students, staff, faculty and visitors. They continually work on enhancing the service they provide in order to adjust to the ever-changing needs of the University community with the additional challenge of being located in the heart of Toronto – Canada’s largest urban setting. Whether it is in the form of providing additional building security for various faculties, the introduction of new technology in order to offer a different approach to emerging security needs or their many other functions, the St. George Campus Police work in partnership with the University community to support the University’s academic mission.

The Special Constable Agreement between the Governing Council and the Toronto Police Services Board defines much of the St. George Campus Police activity. An annual report is submitted to the Toronto Police Services Board and the University Affairs Board.

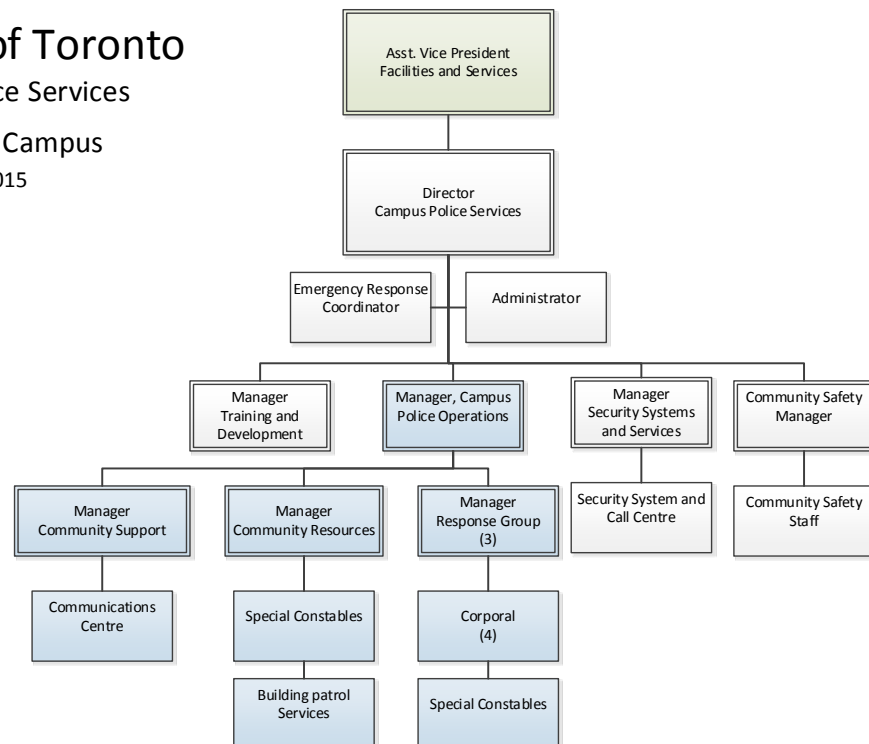
St. George Campus Police has evolved and refined its response and customer service model to meet the changing needs of the University. A study conducted on behalf of the University by an outside consulting firm in 1991 recommended that the policing service adopt the community-policing model as its service delivery model. The organization reflects this model.

### University of Toronto

#### Campus Police Services

#### St. George Campus

4/8/2015



## OPERATIONS

### 2014 Statistical Overview - St. George Campus

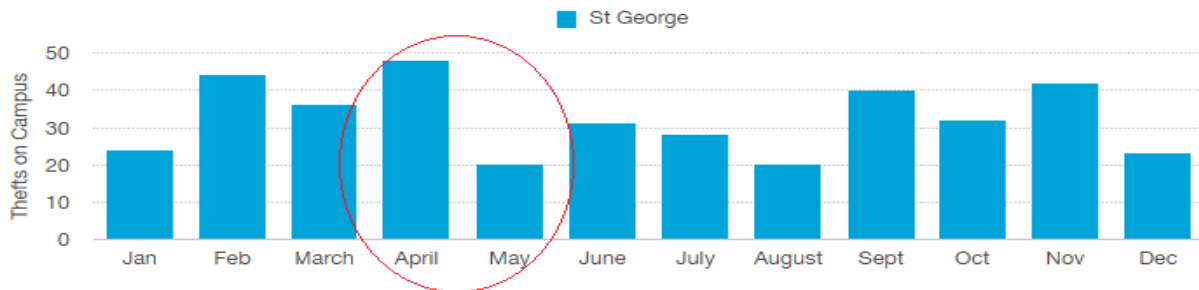
<b>Incident Types</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>14 vs 13</b>
Break and enter	9	18	11	-7
Robbery	3	1	1	0
Theft Over \$5000	4	4	2	-2
Theft Under \$5000	320	275	305	30
Theft Bicycles	107	86	81	-5
Possess stolen property	0	0	1	1
Disturb Peace	0	0	0	0
Indecent Acts	6	4	13	9
Mischief/Damage	146	132	154	22
Other Offences	27	16	10	-6
Sexual Assaults	4	2	3	1
Assault	10	12	12	0
Impaired Driving	0	0	0	0
Criminal Harassment	6	6	8	2
Threatening	4	8	9	1
Homophobic/Hate Crimes	1	0	3	3
Homicide	0	0	0	0
<b>Crime Occurrences</b>	<b>647</b>	<b>564</b>	<b>613</b>	<b>49</b>
<b>Other Activity</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>14 vs 13</b>
Arrest Warrants	5	3	3	0
Alarms	3155	6352	5124	-1228
Fire Alarms	154	132	361	229
Assist other emergency services	85	109	115	6
Assist Community Member	1462	1820	1517	-303
Disturbances	22	22	12	-10
Demonstrations/Protests	10	7	7	0
Inv. Suspicious Persons	306	235	290	55
Inv. Suspicious Circumstances	456	554	342	-212
Trespasser Charged	51	50	50	0
Trespasser Cautioned	76	69	76	7
Medical Assistance	151	177	191	14
Insecure Premises	348	392	129	-263
Motor Vehicle Collision	17	9	10	1
Mental Health Act	22	33	46	13
Suicide/Attempt Suicide	0	0	2	2
Sudden Death	1	0	1	1
Fires	1	4	4	0

## About the Numbers

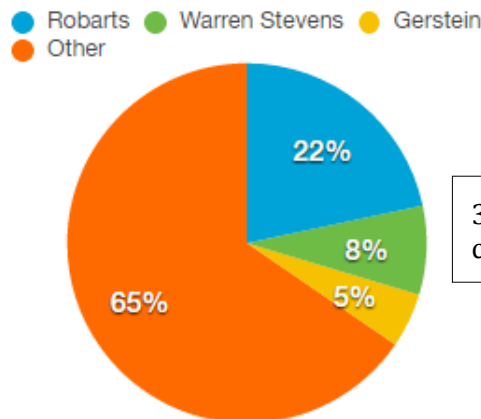
### Theft under \$5,000

Theft under \$5,000 occurrences increased in 2014 by 30 occurrences compared to 2013. The increase was due to an organized crime ring operating within the City of Toronto which focused on libraries.

Campus Police arrested one (1) of the suspects and a second suspect was subsequently arrested by Toronto Police. Both suspects were charged with over 100 offences.



Thefts decreased on campus after April's theft ring arrests



35% of the Thefts reported on campus occurred at three buildings.

### Bicycle Theft

There were five (5) fewer bike thefts reported in 2014 compared to 2013. Campus Police created an awareness campaign with flyers and videos on how to protect your bicycle.

The video can be viewed on the Campus Police website and Facebook page.

### Hate Crime

There were three (3) occurrences reported to Campus Police in 2014. The first occurrence was on the morning of November 11. A graffiti tag stating "Lest We Forget the Dead of Imperialism" and a picture of a female wearing a burka were found spray painted on the War Memorial. Toronto Police were notified and classified the incident as a hate crime.

The second incident of graffiti occurred on August 18th within a washroom. The tag was a racially derogatory remark focusing on an identified race.

The third occurrence took place on March 20th within a washroom. Anti-Jewish graffiti was found including words, a website link and a swastika symbol. A subsequent check of the website, revealed it to be a link to similar material.

### **Fire Alarms**

An increase in Fire Alarms resulted from the inclusion of those instances when there is a “trouble” in a panel necessitating response by Campus Police to reset the system.

### **Security Alarms**

Security Systems and Services have embarked on a significant campaign to reduce the number of false alarms on campus. Preliminary results indicate that this is working.

### **Community Policing Activity**

Security and policing was organized and provided for a total of fifty-nine events of note in 2014. These included the Run for the Cure and Orientation Week which included several other events which required security. Programs included Safety Week, Bait Bike and Locker program, STOP Theft program, Security Audits and presenting to different community groups the services provided by the Campus Police.

Uniform and plainclothes members collaborated with Toronto Police to successfully conclude investigations resulting in arrests of persons for theft of electronic equipment from community members.

Annually, at the beginning of the academic year, Toronto Police conduct a RIDE spot check on city streets within the campus perimeter to remind motorists travelling through the campus that impaired driving is not tolerated within the community.

### **Community Resources Unit**

In 2014 the Community Response Unit (CRU) was involved in ten priority events on campus. CRU involvement included such tasks as event security assessment, pre-event contingency planning, liaising with outside law enforcement agencies and security coordination with onsite contacts. Some events of note were the annual St. George Campus Orientation Week, the CIBC Run for the Cure event and the President of Finland official visit.

A function of the CRU is the day to day management of cases generated through routine activity. This includes preparation of court documents, video evidence and statement collection. The CRU also liaises with numerous law enforcements agencies and court services in relation to cases involving the University of Toronto.

In response to the number of thefts reported on the St. George Campus, a campaign was designed to ‘Stop Campus Theft’. This campaign consisted of providing the community with theft prevention messaging items such as magnets, posters and banners. The items were strategically placed in buildings where high theft rates were occurring.



St. George Campus has four Ontario Police College (OPC) certified Scenes of Crime Officers (SOCO) who process certain crime scenes on the St. George Campus.

The CRU has two members who are Certified Security Assessment Specialists (CSAS) through the American Crime Prevention Institute (ACPI).

The CRU developed the 'Campus Police Monthly' report which provides the community with a monthly summary of what was reported and information about the Campus Police.

This report also provided theft prevention information and highlighted the services available to the community through the Campus Police office. The Monthly Report can be found on the Campus Police website, Facebook and Twitter.

The CRU also introduced a new theft deterrent initiative called TRACE. The TRACE pen provides the community with the choice of marking electronic items using the TRACE pen and uploading the information to the database.



### **Building Patrol**

Campus Police Services manages a building patrol (security guard service) on behalf of a number of faculties and departments on a fee for service basis. Their primary function is to patrol through building after hours to ensure the building is secured and persons using the building are assured that their safety is being monitored. As members of the Campus Police Group, they are in uniform and equipped with radios for direct and immediate access whenever assistance is needed.

## Crime, Traffic & Order Management

Authority*	Arrested	Charged (Form 9, P.O.T)	Released No Charges (Unconditionally)	Turned Over to Toronto Police Service
Criminal Code	36	5	5	26
Controlled Drug & Substance Act	4		4	0
Trespass to Property Act	19	58	98	2
Liquor License Act	3	16	17	0

*\*As provided in the Special Constable Appointment*

## ACCOUNTABILITY

### Use of Force

In 2014, there are no instances of special constables of the University of Toronto (St. George) Campus Police using force on a person that required the submission of a Use of Force Report (R.R.O. 1990, Reg. 926 s 14.5 (1)).

### Complaints

There were no complaints against members investigated in 2014.

## SUPPORT SERVICES

### Training and Development

The training mandate is designed to meet the needs of the University Campus Police. Training combines directives from the Toronto Police Service, changes in law, court decisions, Federal, and Provincial standards into a comprehensive learning model. The Service strives to keep current with community policing, public safety and law enforcement trends while recognizing trends in social development and learning from professionals within and outside the University. The training program is developed through consultation with the community, other institutions and case debriefing of situations.

The training curriculum is designed to ensure a balanced mix of mandatory skills training, sensitivity to the University environment and practical field experience. This is accomplished through a combination of on-line and in-class lectures, seminars and participative, in-group discussions to approximate campus policing situations.

Campus resources are used whenever possible, but due to the unique style of policing that is required on campus; outside resources are primarily used. The nature of the University community requires its special constables to have a high level of understanding of the



cultures, beliefs and experiences of people from all over the world. Constraints in budget have resulted in significant reduction in outside training and attendance of courses, conferences and conventions through substituting on-line offerings from professional providers such as the Canadian Police Knowledge Network.

Understanding people and developing empathy for their situation is essential to providing community policing services. There are core learning requirements that lead to understanding diversity in many parts of the training, not just in courses titled as such. The initiatives taken are highlighted in the chart but an explanation is included to provide context.

### **Security Systems and Services**

Work continues to incorporate all campus buildings in the F&S Security and Access Control system. New electronic locking systems are being introduced in conjunction with the access control system that will replace exterior mechanical door locks on all buildings over the life of the project.

The Trades Emergency (3000) call centre handled approximately 20,000 requests for service during 2014. Requests are subsequently dispatched to Facilities and Services responders and range from malfunctioning equipment to floods and serious situations requiring trades expertise.

### **Community Safety Office**

The Community Safety Office (CSO) is staffed by a Manager and two colleagues who provide professional intervention and support to faculty, staff and students by addressing complaints, assessing the personal and community safety risks, providing a continuum of intervention options, presenting information about the particular issue experienced, co-creating a safety plan, making referrals and working in partnership with various University and external offices. Additionally, the CSO provides consultation and training to those managing difficult behaviour, workshops on a variety of topics, and self-defense courses.

The Community Safety Office marked its twenty-fourth year in 2014. Statistically consistent with the past several years, the CSO responded primarily to issues relating to stalking and harassment, domestic (intimate partner) abuse / violence and family conflict / violence. Workplace safety planning and consultations with staff and faculty with regards to a variety of concerns are a consistent function. Incidents regarding disputes / threatening and assault as well as sexual assault have also remained consistent with previous years. The CSO continues to work collaboratively with other agencies (such as municipal police) during critical incidents; the CSO responded to incidents of suicide attempt and case management / information gathering in relation to community risk and threat assessments. Other responses reflect issues concerning crimes of robbery, break and enter, fraud, mental health and personal issues support.

### **Emergency Response Planning**

The office played an integral role in identifying, assessing, monitoring and responding to risk directly and indirectly affecting the university community. Significant incidents included natural hazards, intentional and unintentional human-caused incidents.

### **Training, Exercises, and Professional Development**

University of Toronto Police helped plan and conduct an international three day functional exercise with Public Safety Canada, multiple provincial, state and municipal agencies; and volunteer/NGO organizations such as the Canadian Red Cross, CrisisCommons, and CanVOST. The work focused on open source situational awareness, information sharing, and volunteer management.

By invitation, training was undertaken with the RCMP National Security Criminal Investigations Program focusing on risk awareness.

The department continues its role as a liaison with emergency management organizations at all levels of government and an active participant in organizations and associations such as the Disaster Resilient Universities. For the fifth year, David chaired the Annual Summit on Emergency & Disaster Planning for Colleges, Universities, and K-12 Schools.

### **Bio-Safety and Security**

In preparation for upcoming regulatory changes, new preparedness work is underway to refresh response capabilities. City of Toronto Fire Services Hazardous Materials Response, Toronto Police Emergency Task Force, and City Emergency Medical Services have all been given detailed familiarity training tours of relevant research facilities at St. George.

Planning will continue through the upcoming year.

### **Critical Infrastructure**

A year-long post-doctoral research project co-sponsored by the offices of the VP, University Operations and the VP, Research and Innovation, was completed. This collaboration with the Centre for Critical Infrastructure Resilience within The Faculty of Applied Science and Engineering generated a series of reports related to critical infrastructure on the St. George Campus. Campus Police continues to work with the Engineering department supporting faculty and graduate students' capstone projects.

### **2015 Pan / Parapan American Games**

Consequence management planning and preparedness for the TO2015 Pan Am and Parapan Games is ongoing with Emergency Management Ontario, Games officials, and other involved stakeholders. A series of emergency exercises have been played out that continue into the months prior to the games. Internally, departmental continuity planning is ongoing.

### **Community Volunteers**

The University of Toronto Emergency First Responders group, a student initiative stewarded by Campus Police completed its second year of operations with expanded training programs and capacity to support community events.

The UTCOMM Amateur radio group also continues to supply communication services as needed for events and incident responses.

**100** YEARS  
OF SERVING  
A GREAT  
COMMUNITY



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